



## **Quality Policy Statement**

Pritex Ltd. is committed to continually **improving the effectiveness of the quality management system**.

Our aim is to continuously improve Customer satisfaction by meeting and exceeding our Customers requirements and expectations, including all relevant statutory and regulatory requirements, and by continuously improving our products and services to them.

This will be achieved through improved provision of all necessary resources, business efficiency, a philosophy of team working and the use of our own internal expertise.

To communicate our progress against key objectives and targets, we will issue our 'Key Business Measurables' at appropriate intervals to monitor, measure and ultimately improve our performance and effectiveness of the Quality Management System. (See Appendix C).

To that end our Quality Department has the authority and responsibility to ensure that the systems and procedures outlined in this manual are implemented and maintained, and therefore operates a **zero defects** policy.

These procedures are approved by the undersigned and must be adhered to, as applicable, at all times.

Quality
Policy
Statement

Z.I.M.

Zero defects

mproving the quality management system.

MeetingCustomerrequirements

Andy Murdoch - Managing Director- June 2011